

Department of
Alcoholic Beverage Control

“Going for the Goals”

Monthly Performance Measurements

Annual Report for July 2007 – June 2008

“What Gets Measured – Gets Done”

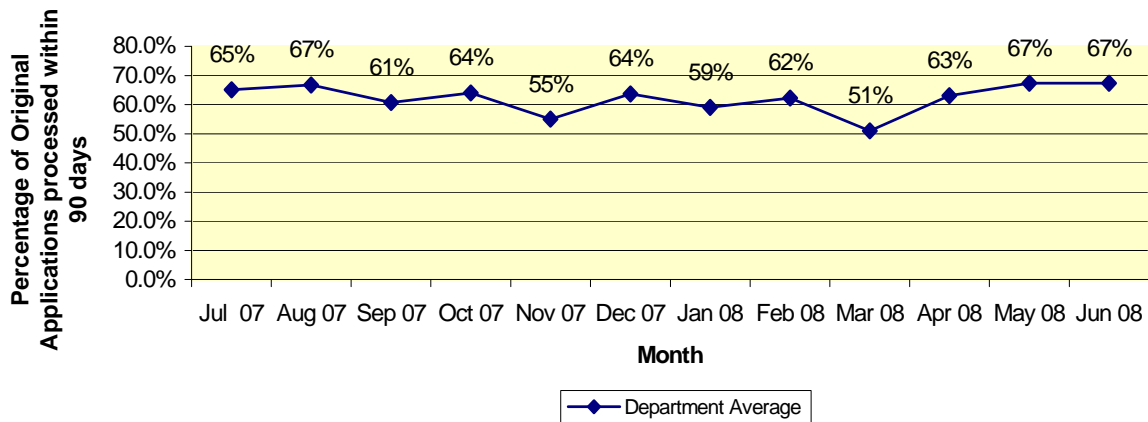


Stephen M. Hardy, *Director*

Licensing Performance Measurement:

1. Percentage of **original** applications processed within **90 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective from action plans L-1-1- (1, 2, & 3). The Department's goal is to reach 75% by December 31, 2006.¹

District Office	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Fresno	61%	67%	57%	75%	64%	64%	71%	71%	56%	64%	70%	93%
Oakland	45%	54%	82%	41%	48%	27%	27%	60%	56%	54%	63%	56%
Redding	67%	86%	33%	100%	88%	88%	100%	100%	67%	100%	100%	88%
Sacramento	72%	75%	63%	70%	63%	47%	71%	81%	58%	68%	53%	69%
Salinas	60%	86%	33%	67%	11%	39%	100%	31%	9%	40%	29%	56%
San Francisco	39%	32%	50%	33%	17%	48%	14%	25%	20%	29%	44%	19%
San Jose	79%	71%	64%	44%	73%	62%	50%	70%	55%	58%	69%	55%
Santa Rosa	84%	80%	83%	81%	68%	71%	79%	75%	84%	72%	95%	86%
Eureka	100%	100%	100%	100%	0%	50%	100%	40%	0%	100%	100%	100%
Stockton	85%	83%	52%	65%	70%	82%	53%	71%	94%	69%	79%	87%
Yuba City	64%	67%	100%	100%	67%	100%	25%	67%	80%	100%	100%	100%
Bakersfield	50%	82%	68%	89%	75%	50%	75%	80%	57%	55%	78%	33%
Monrovia	69%	70%	50%	50%	39%	80%	43%	63%	40%	35%	65%	69%
Inglewood	85%	70%	50%	82%	43%	78%	67%	69%	0%	38%	67%	56%
LA/Metro	14%	19%	43%	0%	47%	17%	17%	36%	9%	68%	20%	67%
LB/Lakewood	79%	47%	47%	70%	67%	63%	57%	38%	64%	75%	68%	63%
Rancho Mirage	88%	80%	100%	85%	86%	100%	67%	67%	50%	55%	60%	100%
Riverside	56%	36%	62%	76%	62%	70%	58%	52%	40%	72%	43%	80%
San Diego	46%	25%	19%	16%	11%	42%	82%	56%	64%	42%	32%	37%
San Marcos	67%	52%	31%	36%	39%	73%	63%	75%	27%	40%	73%	57%
Santa Ana	46%	74%	46%	37%	75%	45%	21%	35%	50%	37%	73%	48%
Ventura	64%	63%	71%	77%	50%	73%	75%	67%	67%	88%	78%	79%
San Luis Obispo	59%	82%	77%	76%	77%	62%	44%	71%	91%	79%	90%	52%
Van Nuys	82%	100%	77%	67%	80%	96%	58%	94%	86%	77%	67%	67%
Dept. Average	65%	67%	61%	64%	55%	64%	59%	62%	51%	63%	67%	67%

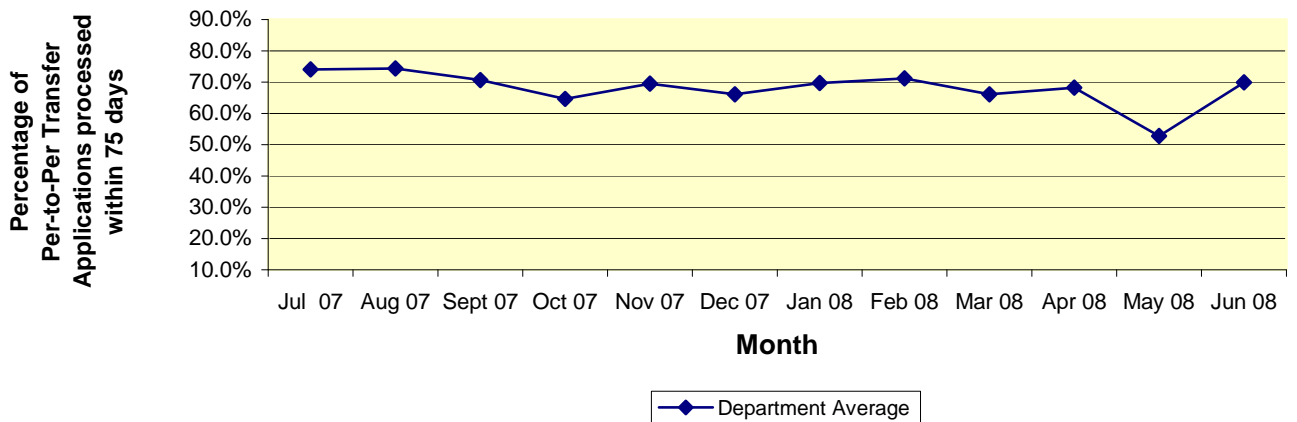


¹ Measurement report has a margin of error +/- 3%.

Licensing Performance Measurement:

2. Percentage of **person-to-person transfer** applications processed within **75 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective for action plans L-1-2- (1, 2, & 3). The Department's goal is to reach 75% by December 31, 2006.²

District Office	Jul 07	Aug 07	Sept 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Fresno	65%	85%	67%	57%	64%	82%	87%	64%	59%	55%	67%	69%
Oakland	66%	54%	71%	60%	72%	78%	58%	57%	67%	50%	52%	53%
Redding	64%	63%	80%	58%	67%	80%	70%	73%	29%	78%	75%	75%
Sacramento	76%	64%	73%	68%	77%	35%	53%	65%	57%	50%	71%	68%
Salinas	89%	86%	100%	55%	69%	44%	54%	67%	64%	50%	64%	59%
San Francisco	63%	71%	64%	59%	85%	57%	59%	61%	56%	50%	40%	51%
San Jose	94%	82%	92%	78%	80%	79%	76%	73%	79%	80%	65%	82%
Santa Rosa	96%	75%	83%	56%	83%	40%	74%	84%	71%	66%	55%	58%
Eureka	100%	75%	20%	100%	0%	100%	100%	100%	0%	100%	0%	50%
Stockton	81%	82%	76%	56%	60%	68%	81%	86%	86%	88%	46%	94%
Yuba City	40%	100%	100%	100%	100%	60%	67%	80%	100%	100%	83%	100%
Bakersfield	64%	77%	57%	69%	75%	20%	58%	70%	50%	60%	53%	44%
Monrovia	70%	74%	69%	72%	46%	75%	62%	68%	67%	64%	61%	71%
Inglewood	67%	79%	84%	74%	85%	62%	79%	89%	71%	50%	55%	70%
LA/Metro	81%	64%	59%	46%	74%	79%	71%	55%	53%	77%	47%	55%
LB/Lakewood	88%	85%	60%	88%	84%	93%	79%	88%	87%	73%	61%	86%
Rancho Mirage	65%	68%	83%	30%	86%	79%	75%	50%	83%	75%	42%	100%
Riverside	59%	58%	68%	52%	68%	82%	49%	60%	48%	62%	54%	79%
San Diego	61%	78%	45%	51%	63%	47%	62%	61%	84%	62%	58%	67%
San Marcos	62%	40%	42%	50%	44%	50%	63%	60%	46%	53%	30%	61%
Santa Ana	74%	79%	66%	72%	64%	59%	62%	78%	78%	55%	44%	73%
Ventura	89%	71%	58%	60%	50%	82%	63%	46%	92%	74%	53%	73%
San Luis Obispo	80%	86%	100%	57%	78%	50%	92%	85%	59%	79%	46%	50%
Van Nuys	83%	87%	78%	82%	94%	86%	78%	88%	100%	86%	44%	89%
Dept. Average	74%	74%	71%	65%	70%	66%	70%	71%	66%	68%	53%	70%

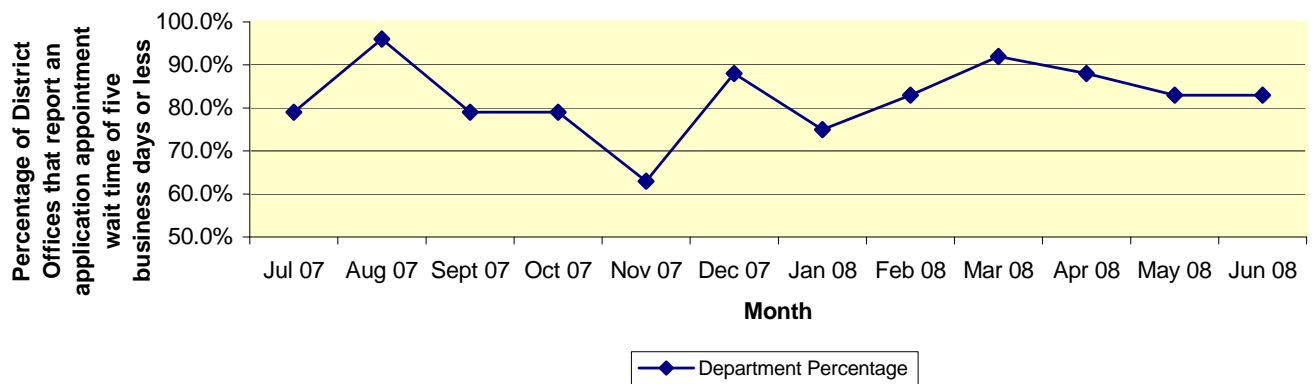


² Measurement report has a margin of error of +/- 3%.

Licensing Performance Measurement:

3. Percentage of District Offices that report an application appointment wait time of five business days or less. This adjusted measurement is the strategic objective for action plans L-1-3- (1, 2, & 3). The goal is to reach 90% by December 31, 2006.

District Office	Jul 07	Aug 07	Sept 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Fresno	4	2	7	12	8	3	3	3	9	10	6	1
Oakland	5	5	5	5	5	5	5	5	5	5	5	5
Redding	1	2	4	3	2	3	3	2	2	3	3	5
Sacramento	5	4	10	22	15	10	10	10	5	4	4	17
Salinas	0	0	0	0	7	5	0	0	1	1	0	0
San Francisco	4	3	4	6	7	3	2	3	3	3	5	7
San Jose	1	1	1	1	1	1	2	1	1	1	3	1
Santa Rosa	2	3	3	2	2	1	2	3	4	2	4	3
Eureka	1	1	1	1	1	1	1	1	1	1	1	1
Stockton	1	1	2	1	14	5	7	5	5	13	16	11
Yuba City	2	2	2	4	3	2	2	2	2	2	2	2
Bakersfield	6	5	3	5	8	5	5	6	6	5	6	5
Monrovia	6	6	6	6	6	6	6	2	0	0	0	0
Inglewood	3	2	2	1	1	2	1	1	1	2	1	1
LA/Metro	0	0	0	0	0	0	0	0	0	0	0	0
LB/Lakewood	2	2	3	2	2	5	4	6	5	1	2	1
Rancho Mirage	3	4	7	6	8	0	8	4	3	10	8	5
Riverside	0	0	0	0	3	3	2	2	2	4	4	4
San Diego	2	3	1	0	2	3	4	3	3	2	1	5
San Marcos	0	3	4	0	2	3	3	2	2	0	0	0
Santa Ana	9	2	0	2	2	2	0	1	5	5	5	5
Ventura	8	5	7	5	6	6	6	6	2	2	3	2
San Luis Obispo	8	2	2	5	4	3	3	3	3	3	3	3
Van Nuys	1	1	1	1	1	1	5	5	5	5	5	6
Dept. Percentage	79%	96%	79%	79%	63%	88%	75%	83%	92%	88%	83%	83%



Licensing Performance Measurement:

4. Percentage of surveyed customers that rated the consistency of interactions/process across offices as being “excellent.” This measurement is the strategic objective for action plans L-2-1-(1, 2, 3, & 4). The goal is to reach 90% by June 30, 2005.

The Customer Survey form was revised in October 2005 to include this measurement.

The current Customer Survey measured the following:

Q-3. Staff was courteous and professional.

Q-4. Staff was responsive to your needs.

Q-5. Staff was able to answer all of your questions.

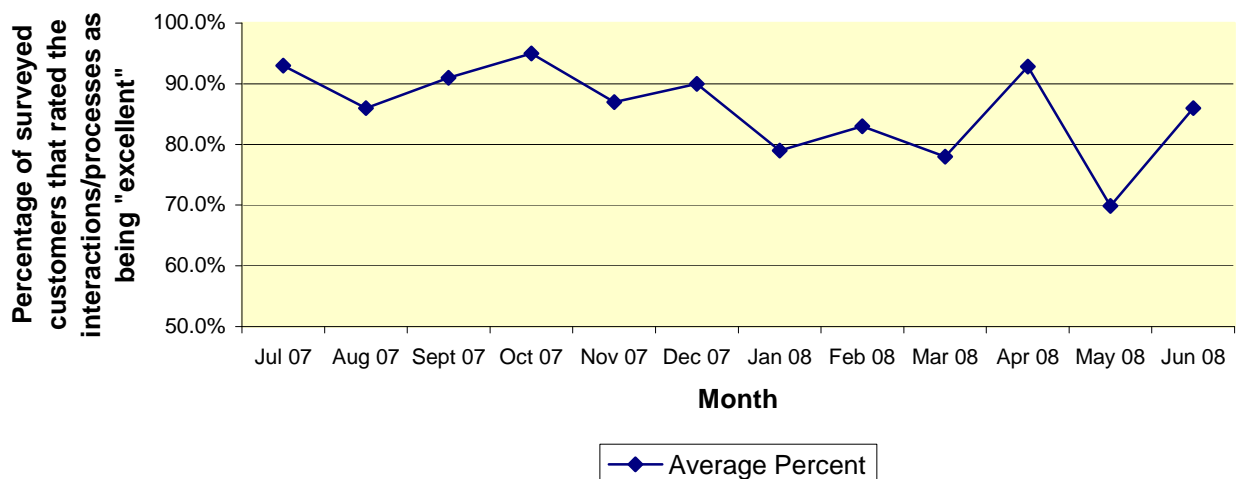
Q-6. Staff's information was appropriate.

Q-7. Staff properly applied the regulations, policies, and procedures.

Q-8. Overall, my experience with ABC was positive.

Q-9. There is consistency in the services and information provided by the different District Offices.

Percentages	Jul 07	Aug 07	Sept 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Question #3	98%	87%	97%	97%	91%	88%	86%	91%	90%	100%	72%	94%
Question #4	95%	89%	97%	97%	91%	88%	82%	91%	90%	100%	72%	94%
Question #5	96%	87%	97%	97%	89%	91%	79%	76%	90%	100%	72%	94%
Question #6	95%	86%	97%	97%	89%	94%	75%	79%	90%	100%	72%	94%
Question #7	93%	89%	85%	97%	85%	88%	68%	74%	70%	90%	71%	73%
Question #8	92%	89%	89%	97%	82%	88%	89%	88%	60%	70%	65%	77%
Question #9	48%	50%	60%	76%	60%	50%	50%	100%	0%	90%	65%	76%
Average %	93%	86%	91%	95%	87%	90%	79%	83%	78%	93%	70%	86%

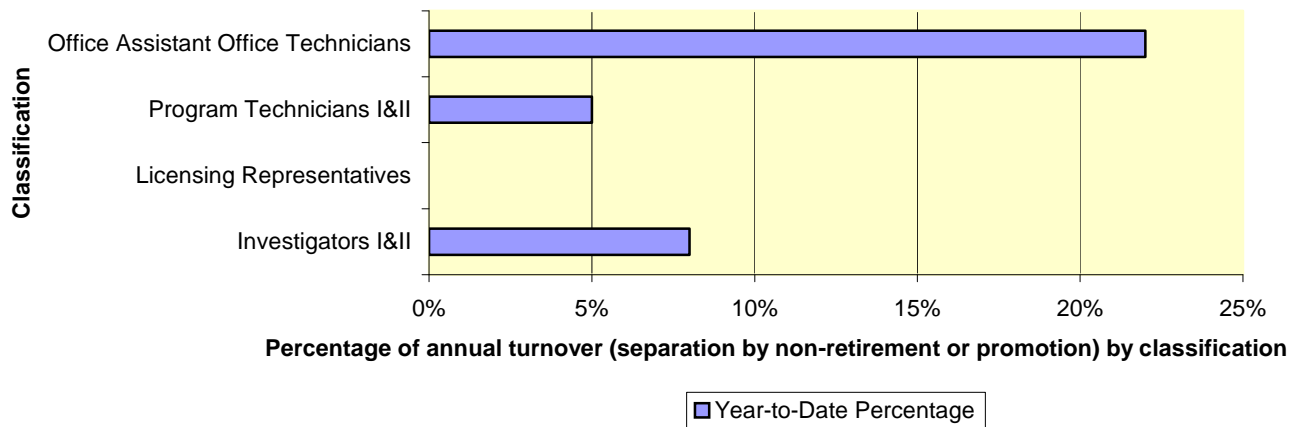


Licensing Performance Measurement:

5. The percentage of annual turnover (separation by non-retirement) by classification. This is a relevant performance measurement № 7, for action plans L-1-1, L-1-2, and L-1-3.

Measured by the number of separations:

Department Totals	Positions ^[3]	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD %
Investigators I&II	152	4	0	3	1	1	0	0	0	0	2	1	0	12	8%
Licensing Representatives	72	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
Program Technicians I&II	63	1	0	1	0	0	1	0	0	0	0	0	0	3	5%
Office Assistant Office Technicians	23	1	0	1	1	0	0	0	0	0	1	1	0	5	22%



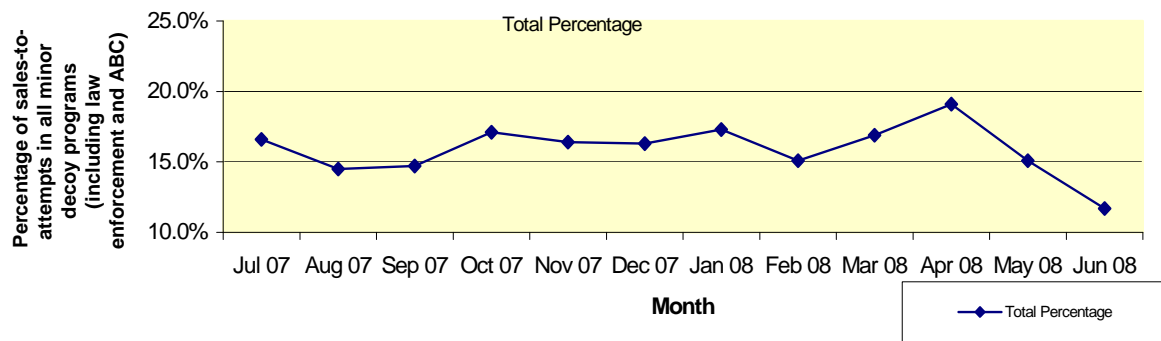
³ Indicates the number of authorized positions by classification at the beginning of the 2006/07 fiscal year.

Enforcement Performance Measurement:

6. Percentage of sales-to-attempts in all minor decoy programs (including law enforcement and ABC). This measurement is the strategic objective for action plans E-1-1- (1, 2, & 3).

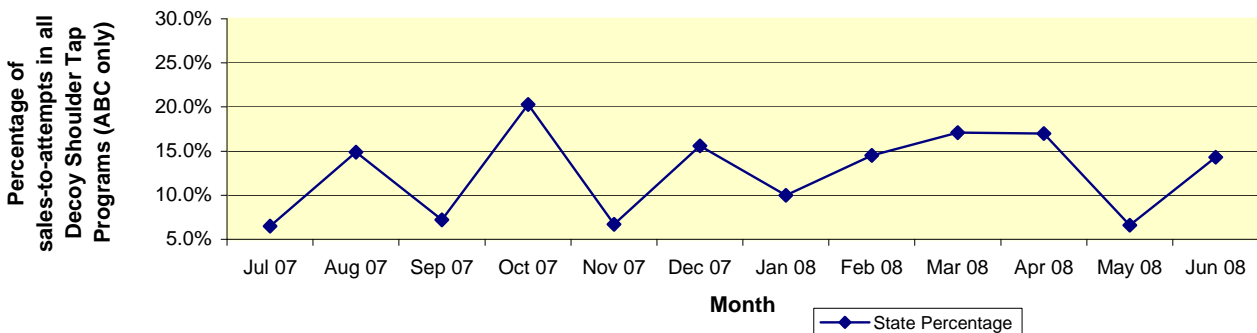
The goal is to decrease by 10% by June 30, 2006.

	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
ABC Premises Visited	171	276	515	257	247	191	146	268	344	196	389	148
ABC Violations	27	38	85	45	45	36	41	52	60	43	65	19
ABC's Percentage	15.8%	13.8%	16.5%	17.5%	18.2%	18.8%	28.1%	19.4%	17.4%	22.0%	16.7%	12.8%
Local Premises Visited	119	291	185	257	331	289	432	288	187	213	175	100
Local Violations	21	44	18	43	50	42	59	32	30	35	20	10
Local's Percentage	17.6%	15.1%	9.8%	16.7%	15.1%	14.5%	13.7%	11.1%	16.0%	11.7%	11.4%	10.0%
Total Premises Visited	290	567	700	514	578	480	578	556	531	409	564	248
Total Violations	48	82	103	88	95	78	100	84	90	78	85	29
Total Percentage	16.6%	14.5%	14.7%	17.1%	16.4%	16.3%	17.3%	15.1%	16.9%	19.1%	15.1%	11.7%



7. Percentage of sales-to-attempts in all Decoy Shoulder Tap programs (ABC only). This is measurement № 4 from objective for action plans E-1-1 and E-1-2.

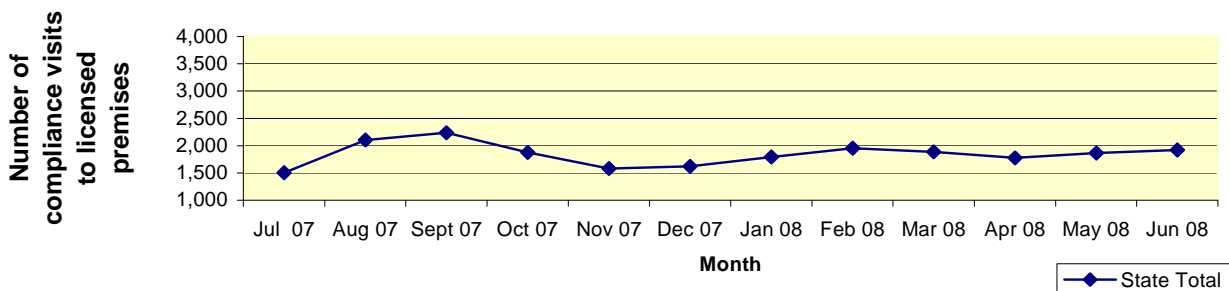
	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
State Percentage	6.5%	14.9%	7.2%	20.3%	6.7%	15.6%	10.0%	14.5%	17.1%	17.0%	6.6%	14.3%



Enforcement Performance Measurement:

8. Number of compliance visits to licensed premises. This measurement is the strategic objective for action plans E-1-2-(1, 2, & 3). The goal is to increase the number of visits by 5% by June 30, 2006. (Refer to General Order 2005-02 for the definition of a compliance visit).

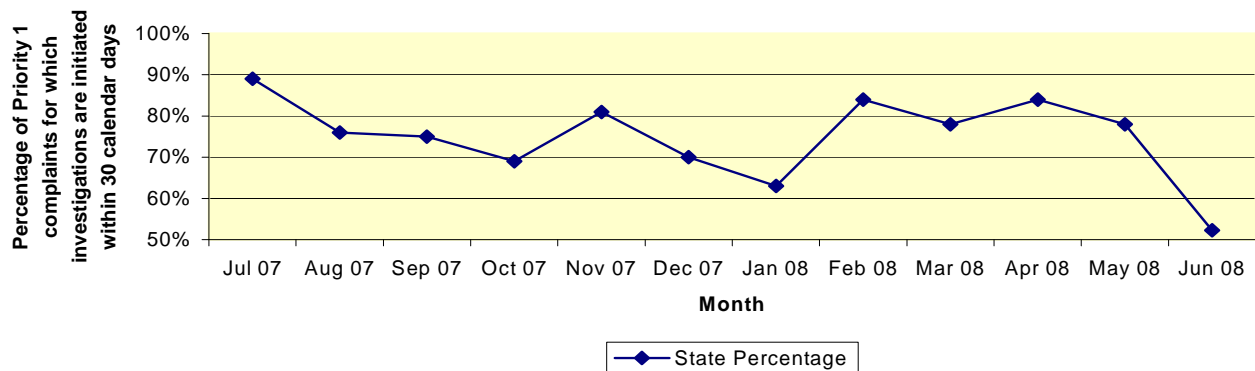
District	Jul 07	Aug 07	Sept 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Decoy Grant	0	0	19	0	8	20	0	13	0	0	49	10
BPU	20	18	28	5	4	8	5	29	27	28	33	11
Northern SOU	49	145	94	106	120	38	220	210	313	209	51	51
Southern SOU	3	10	26	44	17	22	9	27	42	14	60	15
Northern Div.	120	244	222	182	202	0	98	240	145	265	124	136
Fresno	76	95	132	93	56	51	64	62	101	55	50	143
Oakland	128	196	184	90	202	127	100	121	81	75	88	145
Redding	18	33	66	85	19	37	23	42	72	38	14	32
Sacramento	114	64	152	128	21	127	95	64	120	157	168	48
Salinas	32	44	16	33	43	32	2	1	10	35	10	21
San Francisco	0	0	0	0	0	73	155	103	52	50	43	97
San Jose	11	44	33	49	39	100	33	46	46	70	82	67
Santa Rosa	23	34	26	23	87	29	74	49	70	62	48	49
Eureka	2	1	2	2	2	1	2	3	2	1	1	2
Stockton	13	89	127	135	126	54	90	100	117	89	102	110
Yuba City	85	51	19	25	18	25	0	0	10	6	20	70
Southern Div.	15	233	250	193	110	119	99	80	69	118	114	71
Bakersfield	20	43	61	33	41	56	53	49	52	47	19	43
Monrovia	83	36	64	80	28	39	47	44	28	63	82	120
Inglewood	79	81	71	75	32	24	39	40	17	12	13	25
LA/Metro	62	50	35	42	47	50	42	47	50	37	59	35
LB/Lakewood	62	27	17	24	19	34	23	77	57	33	32	47
Rancho Mirage	31	2	23	22	12	12	36	14	40	26	41	57
Riverside	126	94	107	152	79	99	77	92	95	62	126	60
San Diego	52	204	74	60	42	127	119	39	31	45	90	102
San Marcos	7	14	44	43	49	49	102	45	12	17	75	52
Santa Ana	68	110	176	22	68	143	87	127	99	69	120	89
Ventura	17	37	20	9	5	8	5	12	44	23	13	135
San Luis Obispo	54	20	35	12	25	8	6	6	11	13	44	38
Van Nuys	133	87	111	108	62	108	86	171	72	57	93	41
State Total	1,503	2,106	2,234	1,875	1,583	1,620	1,791	1,953	1,885	1,776	1,864	1,922



Enforcement Performance Measurement:

9. The percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days. This adjusted measurement is the strategic objective for action plans E-2-1- (1, & 2). The goal is to reach 90% by June 30, 2006. (Refer to General Order 2005-04 for the guidelines for Priority 1 complaints).

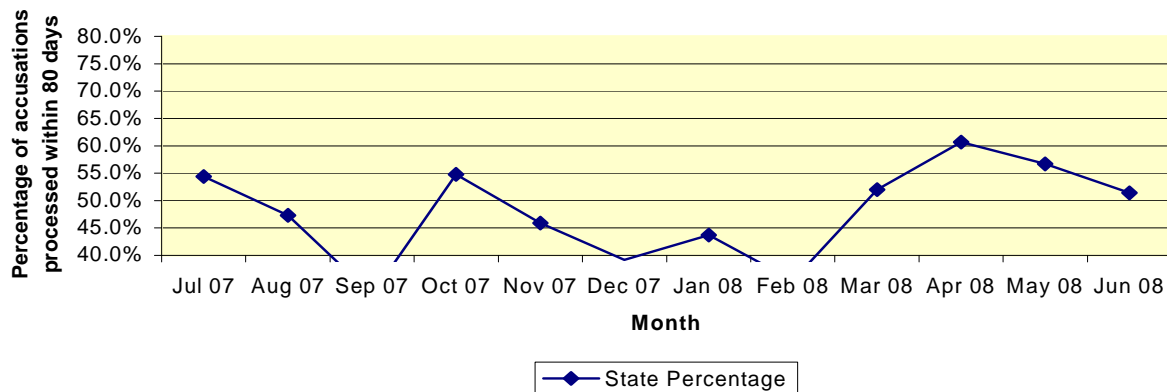
District	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Fresno	100%	84%	92%	71%	86%	80%	59%	89%	84%	75%	100%	63%
Oakland	100%	100%	60%	33%	83%	n/a	50%	67%	n/a	n/a	80%	44%
Redding	n/a	n/a	n/a	n/a	n/a	100%	n/a	n/a	n/a	n/a	n/a	33%
Sacramento	94%	100%	44%	67%	n/a	40%	83%	n/a	89%	100%	50%	n/a
Salinas	n/a	50%	n/a	n/a	n/a	n/a	n/a	n/a	100%	n/a	n/a	n/a
San Francisco	n/a	100%	33%	50%	60%	17%	n/a	n/a	100%	n/a	n/a	18%
San Jose	n/a	33%	100%	n/a	100%	100%	n/a	67%	100%	67%	n/a	n/a
Santa Rosa	100%	80%	100%	80%	100%	100%	50%	100%	n/a	n/a	40%	50%
Eureka	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Stockton	100%	33%	67%	50%	67%	100%	43%	100%	29%	100%	64%	100%
Yuba City	100%	100%	n/a	n/a	100%	n/a	n/a	40%	n/a	n/a	n/a	n/a
Bakersfield	60%	50%	50%	83%	100%	100%	n/a	n/a	38%	40%	n/a	11%
Monrovia	50%	38%	100%	n/a	n/a	n/a	50%	n/a	100%	100%	100%	100%
Inglewood	n/a	100%	100%	75%	50%	n/a	100%	n/a	100%	50%	75%	60%
LA/Metro	100%	100%	n/a	100%	100%	n/a	100%	100%	100%	n/a	n/a	n/a
LB/Lakewood	100%	75%	n/a	100%	89%	75%	100%	100%	100%	100%	100%	100%
Rancho Mirage	n/a	n/a	50%	67%	100%	n/a	100%	100%	n/a	100%	100%	50%
Riverside	80%	67%	50%	100%	78%	75%	67%	100%	80%	100%	90%	n/a
San Diego	n/a	n/a	n/a	100%	100%	100%	n/a	n/a	n/a	100%	100%	100%
San Marcos	100%	100%	100%	25%	n/a	100%	n/a	n/a	n/a	n/a	50%	33%
Santa Ana	67%	93%	83%	100%	100%	50%	88%	100%	78%	100%	93%	82%
Ventura	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	10%
San Luis Obispo	25%	n/a	n/a	n/a	40%	n/a	n/a	67%	n/a	n/a	n/a	n/a
Van Nuys	100%	100%	80%	100%	100%	100%	100%	75%	100%	n/a	100%	100%
State Average	89%	76%	75%	69%	81%	70%	63%	84%	78.0%	84.0%	78.0%	52.3%



Enforcement Performance Measurement:

10. The percentage of accusations processed by district offices (from date of violation or receipt date of report from police department to the date the accusation package is received by the Hearing and Legal Unit) within 80 days. This adjusted measurement is the strategic objective for action plans E-2-2- (1, & 2, 3, & 4). The goal is to reach 80% by June 30, 2006.

District	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08
Fresno	10%	33%	13%	10%	20%	25%	14%	13%	15%	57%	57%	56%
Oakland	71%	25%	50%	74%	48%	29%	48%	18%	79%	92%	78%	100%
Redding	63%	60%	20%	43%	25%	70%	57%	13%	71%	89%	82%	83%
Sacramento	67%	29%	25%	56%	61%	69%	31%	67%	59%	25%	33%	67%
Salinas	n/a	100%	50%	57%	0%	33%	20%	40%	0%	0%	100%	0%
San Francisco	17%	70%	10%	0%	64%	25%	57%	50%	80%	67%	79%	39%
San Jose	90%	50%	75%	100%	80%	57%	50%	88%	25%	80%	83%	73%
Santa Rosa	10%	50%	0%	0%	20%	50%	24%	42%	50%	80%	93%	22%
Eureka	0%	0%	n/a	100%	n/a	n/a	n/a	n/a	n/a	50%	25%	100%
Stockton	80%	n/a	70%	64%	100%	89%	100%	92%	86%	75%	76%	83%
Yuba City	n/a	100%	25%	83%	n/a	0%	50%	n/a	0%	27%	33%	25%
Bakersfield	0%	25%	50%	73%	25%	25%	70%	29%	100%	44%	58%	17%
Monrovia	63%	67%	60%	75%	33%	0%	0%	25%	33%	33%	0%	50%
Inglewood	43%	100%	88%	89%	20%	21%	0%	17%	33%	77%	58%	23%
LA/Metro	0%	25%	33%	n/a	100%	0%	71%	25%	57%	33%	88%	0%
LB/Lakewood	100%	60%	89%	67%	67%	20%	50%	40%	57%	60%	75%	100%
Rancho Mirage	0%	100%	n/a	100%	n/a	100%	67%	80%	50%	67%	100%	0%
Riverside	50%	25%	26%	36%	33%	43%	44%	16%	38%	44%	35%	44%
San Diego	20%	0%	27%	0%	0%	0%	0%	n/a	22%	25%	22%	27%
San Marcos	0%	0%	0%	0%	n/a	0%	38%	33%	100%	86%	54%	33%
Santa Ana	28%	44%	40%	33%	71%	0%	0%	29%	64%	50%	40%	20%
Ventura	0%	0%	25%	6%	14%	40%	0%	n/a	50%	0%	0%	0%
San Luis Obispo	n/a	75%	0%	50%	n/a	0%	n/a	n/a	n/a	n/a	0%	50%
Van Nuys	76%	75%	75%	83%	40%	40%	44%	5%	80%	100%	50%	83%
State Percentage	54.4%	47.3%	32.8%	54.8%	45.9%	39.2%	43.7%	35.4%	52.0%	60.7%	56.7%	51.4%



GAP (Grant Assistance Program) Performance Measurement:

11. The percentage of grant recipients that meet 100% of their stated grant objectives. This measurement is the strategic objective for action plans G-1-2. The goal is for 90% of the grantees to reach 100% of their stated objectives by June 30, 2005.

	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08	YTD%
Berkeley PD	0%	17%	4%	12%	13%	0%	0%	0%	9%	0%	0%	3%	58%
U.C. Berkeley PD	5%	17%	9%	20%	10%	5%	7%	7%	4%	7%	17%	2%	110%
Calaveras SO	1%	7%	0%	0%	0%	4%	0%	0%	0%	0%	17%	11%	40%
Chowchilla PD	2%	17%	7%	7%	4%	2%	0%	0%	10%	9%	3%	7%	68%
Corona PD	18%	20%	30%	6%	4%	16%	5%	2%	0%	0%	0%	0%	101%
Delano PD	0%	5%	2%	5%	0%	5%	0%	0%	0%	0%	10%	28%	55%
Dos Palos PD	17%	6%	7%	0%	12%	3%	0%	0%	8%	0%	0%	0%	53%
Downey PD	0%	0%	1%	5%	8%	6%	0%	0%	2%	0%	0%	0%	22%
El Cajon PD	14%	4%	12%	8%	6%	12%	0%	0%	8%	6%	0%	0%	70%
El Monte PD	8%	10%	23%	12%	19%	3%	4%	5%	3%	8%	0%	0%	95%
Fresno SO	3%	9%	6%	10%	9%	9%	0%	0%	12%	0%	3%	1%	62%
Galt PD	0%	17%	17%	0%	17%	0%	0%	17%	33%	0%	0%	0%	101%
La Mesa PD	0%	31%	19%	9%	6%	13%	0%	0%	0%	4%	4%	0%	86%
LASO Lancaster	0%	12%	14%	25%	15%	8%	1%	8%	0%	1%	4%	0%	88%
LASO Lakewood	6%	4%	4%	6%	17%	17%	6%	6%	28%	8%	1%	1%	104%
LASO Norwalk	0%	27%	3%	6%	12%	15%	3%	13%	12%	1%	5%	3%	100%
Los Angeles PD	14%	13%	12%	17%	11%	6%	0%	11%	25%	23%	31%	25%	188%
Manhattan Beach PD	0%	0%	21%	7%	2%	12%	0%	0%	8%	5%	4%	7%	66%
Marysville PD	5%	1%	1%	2%	1%	0%	0%	9%	16%	0%	34%	0%	69%
Modesto PD	0%	1%	10%	7%	1%	8%	12%	0%	24%	1%	0%	10%	74%
Napa SO	0%	6%	2%	2%	2%	4%	0%	0%	0%	0%	8%	1%	25%
Oceanside PD	0%	18%	12%	10%	14%	12%	2%	0%	14%	4%	0%	0%	86%
Ontario PD	11%	19%	16%	12%	13%	14%	12%	14%	15%	4%	9%	6%	145%
Pacifica PD	4%	17%	9%	9%	9%	2%	5%	13%	26%	15%	0%	9%	118%
Petaluma PD	0%	26%	3%	25%	20%	8%	3%	5%	3%	3%	3%	0%	99%
Port Hueneme PD	1%	5%	16%	4%	3%	11%	5%	3%	26%	7%	19%	0%	100%
Redding PD	5%	10%	6%	8%	5%	16%	6%	0%	0%	13%	0%	15%	84%
Richmond PD	0%	0%	1%	10%	9%	0%	0%	0%	0%	0%	25%	24%	69%
Sacramento PD	6%	19%	33%	7%	2%	0%	0%	0%	5%	3%	1%	18%	94%
Salinas PD	3%	0%	6%	0%	0%	0%	0%	0%	0%	0%	0%	0%	9%
San Diego SO	0%	15%	17%	3%	6%	17%	9%	0%	0%	4%	8%	8%	87%
San Francisco PD	0%	0%	0%	0%	0%	0%	0%	0%	0%	4%	0%	0%	4%
San Rafael PD	3%	8%	6%	3%	10%	2%	10%	17%	6%	0%	53%	0%	118%
Santa Barbara SO	4%	8%	36%	18%	5%	19%	0%	4%	4%	25%	3%	0%	126%
Santa Clara SO	6%	15%	6%	10%	8%	8%	0%	0%	5%	1%	5%	0%	64%
Seal Beach PD	0%	0%	19%	8%	5%	6%	0%	0%	0%	0%	6%	29%	73%
Tustin PD	5%	5%	17%	30%	18%	15%	12%	13%	16%	2%	12%	0%	145%
Vallejo PD	0%	1%	1%	0%	0%	1%	0%	10%	24%	18%	18%	18%	91%
Victorville PD	1%	18%	6%	22%	10%	17%	0%	2%	5%	0%	6%	0%	87%
Walnut Creek PD	1%	5%	33%	1%	13%	0%	0%	0%	12%	0%	8%	0%	73%
Willows PD	0%	0%	0%	0%	0%	0%	0%	17%	17%	17%	33%	0%	84%

